

Brendan Faulds

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ICT Project Manager & Product Manager

Professional Summary

ICT Project Manager who understands the technology being delivered. Over 15 years leading enterprise programs across Finance, Health, Defence, and Telecommunications, with a distinctive ability to operate across the full spectrum—from boardroom strategy to hands-on technical decisions. Known for challenging technical teams constructively, identifying delivery risks early, and ensuring technology investments translate into business value. Expert in Agile and Waterfall methodologies, portfolio management, and stakeholder engagement. SAFe Agilist and Lean Portfolio Management certified.

Professional Experience

Technical Business Analyst

University of New South Wales, Sydney | Aug 2024 – Dec 2025 (Contract)

- Leading data synchronisation initiative between CMDB and LeanIX enterprise architecture platform for 1,200+ business applications, coordinating 100+ stakeholders across IT and business units
- Developed BAU operational processes and comprehensive RACI documentation, establishing sustainable governance for ongoing data management
- Managing implementation of Python-based data matching solutions that reduced manual reconciliation from days to hours
- Created process flow diagrams and technical specifications enabling independent operation post-engagement
- Designed multi-factor scoring algorithm for application prioritisation within license constraints, enabling data-driven portfolio decisions

ICT Project Manager

Consunet, Adelaide | Sep 2023 – Feb 2024

- Implemented Lean Scaled Agile Framework at portfolio level, improving project delivery visibility and governance across the organisation
- Designed and deployed Moodle-based LMS courseware for Scaled Agile training and certification programs
- Established portfolio-level governance frameworks and reporting mechanisms for executive stakeholders

ICT Embedment Manager

Westpac, Adelaide | Mar 2022 – Jul 2023

- Led data quality improvement program for Enterprise Data Platforms, achieving CPG 235 Prudential Standards compliance
- Managed people, process, and tools transformation for Data Quality teams across multiple business units
- Drove change management initiatives that embedded new data governance practices and operational excellence

Project Manager

Westpac, Adelaide | Jan 2021 – Mar 2022

- Managed Records Management and Data Warehouse/Reporting projects aligned with enterprise compliance policies, delivered on time and within budget
- Delivered process improvements enhancing data governance, reporting accuracy, and regulatory compliance
- Coordinated cross-functional teams and vendor relationships to meet project milestones

Solution Architect

BAE Systems, Adelaide | Apr 2020 – Jan 2021

- Conducted enterprise solution architecture for Shipbuilding, Logistics, Manufacturing, and PLM applications
- Delivered governance frameworks and high-level cost estimates supporting \$10M+ strategic decisions

Project Manager / Solution Architect

Accenture, Adelaide | Apr 2019 – Apr 2020

- Led \$6M Oracle Cloud ERP implementation including pre-sales, bid management, and delivery for ERP, HR, and SCM solutions
- Managed stakeholder relationships and project governance ensuring alignment with business objectives
- Coordinated technical teams and vendor relationships throughout implementation lifecycle

Lead Consultant / Solutions Architect

Westpac, Adelaide | Dec 2017 – Mar 2019

- Spearheaded AI system implementation for compliance, guiding business units in developing innovative IT solutions
- Facilitated stakeholder workshops to align technology solutions with strategic business needs

Project Manager

SA Health, Adelaide | Apr 2015 – Dec 2017

- Managed successful migration of 75 hospital applications from Old RAH to New RAH, delivered on time with zero critical incidents
- Coordinated cross-functional teams ensuring seamless transition with minimal operational disruption to critical healthcare services
- Developed comprehensive risk mitigation strategies and stakeholder communication plans ensuring smooth adoption

Senior ICT Product Manager

Dimension Data Cloud Services, Adelaide | 2010 – 2015

- Managed end-to-end service delivery for Microsoft suite products including roadmap planning and lifecycle management
- Drove product adoption through change management initiatives, user training, and stakeholder engagement
- Gathered and prioritised stakeholder requirements to inform product strategy and feature development

Product Infrastructure Manager

Telstra, Adelaide | 2005, 2008 – 2010

- Managed product lifecycle for storage, backup, and disaster recovery solutions ensuring compliance and vendor alignment
- Streamlined vendor engagement processes optimising service delivery and cost efficiency

Key Skills

Expert: Stakeholder Management, Project Delivery, Team Leadership, Vendor Management, Business Requirements, Technical Documentation, Change Management, Agile/SAFe, Risk Management

Proficient: Data Analysis, Enterprise Architecture, Process Mapping, Solution Design, Risk & Compliance, Product Lifecycle Management, Roadmap Planning

Working Knowledge: Python Scripting, SQL, API Integration, LeanIX, Data Synchronisation

Certifications

- SAFe Certified Agilist
- SAFe Lean Portfolio Management Certified
- ITIL 3.0 Foundation Certified
- Leadership Development Program – Optus via UNSW AGSM
- Building High-Performance Teams – IBM / MGSM

Education

- Certificate IV in Entrepreneurship and New Business – Sarina Russo, 2024/25
- Certificate III in Business – TAFE SA, 2019
- Associate Diploma in Microcomputing – NSW TAFE, 1995

Security & Clearances

- Previously held AGSVA Baseline Clearance (CSID: CS1044873)
- National Police Check: Cleared (Ref: 8004463-4266040)
- Working with Children: Cleared (Ref: 11917513)
- First Aid Certified: HLTAID009, HLTAID010, HLTAID011

Awards

- General Manager's Award – Telstra
- High Achievers Award – Cable and Wireless, Optus

References

Available upon request